

Risk assessment

Visitors to Discobowl centres including schools and organised groups

Discobowl welcomes organised visits from schools, youth groups, and community organisations. Activities available at Discobowl sites may include bowling, laser activities, soft play, karaoke rooms, amusement machines, and other leisure activities depending on the venue.

Visitors may include children, young people, and individuals with physical or learning disabilities. Discobowl aims to provide a safe environment for all guests.

Group leaders, teachers, and supervising adults remain responsible for the supervision, behaviour, and individual risk assessments of the young people in their care. Discobowl staff do not provide supervision for visiting groups.

Discobowl staff will provide activity briefings, safety instructions, and operational guidance where required.

Group leaders should ensure:

- participants are appropriately supervised at all times
- activities are suitable for their group
- behavioural expectations are clear before arrival
- any medical or additional support needs are known

Significant hazards and safe systems

General movement within the venue

- Suitable flat footwear should be worn.
- Spillages should be reported to staff immediately.
- Regular cleaning and inspection checks are carried out throughout the centre.
- Walkways, steps, and activity areas should be used carefully.

Bowling lanes and equipment

- Participants must not step over the foul line.
- Bowling lanes are coated with oil and are slippery.
- Correct ball weights should be selected.
- Hands must not be placed inside ball return machinery.
- Children must be supervised when handling bowling balls.

Laser activities

- Safety briefings must be followed before entering the arena.
- Running, climbing, or physical contact is not permitted.
- The arena is dark and unfamiliar; participants should move carefully.
- Staff instructions must be followed at all times.

Soft play

- Children must be supervised by a responsible adult at all times.

- Food and drink are not permitted inside the soft play structure.
- Rough play and climbing on external netting is not permitted.

Karaoke rooms

- The group leader is responsible for behaviour within private rooms.
- Equipment must not be mishandled or tampered with.
- Food and drink should be kept away from electrical equipment.

Amusements and arcade machines

- Equipment must not be rocked, climbed on, or misused.
- Customers should follow instructions for individual machines.

Supervision

- Children and young people must be supervised at all times.
- Schools and group leaders remain responsible for behaviour management.
- Appropriate supervision ratios should be maintained.

Fire safety

- If the fire alarm sounds, leave the building via the nearest exit.
- Follow staff instructions.
- Assembly points will be identified by staff.

Accidents and first aid

- First aid assistance is available on site.
- Accidents should be reported to reception or a duty manager immediately.

Pre visit arrangements

Schools and organised groups may arrange a pre visit or discuss accessibility or activity suitability with the centre manager in advance.

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