

## Soft Play T&C

### **General participation**

- All children using the soft play area must be supervised by a responsible adult at all times. The venue does not provide supervision.
- Supervising adults must remain within the soft play area or immediate viewing area while children are playing.
- Soft play is designed for children under the stated height or age limit. Older children and adults must not use the equipment unless assisting a child.
- Children must remove shoes before entering the soft play area. Socks must be worn at all times.
- Glasses should be removed where possible before playing.

### **Health and safety**

- Children should not use the soft play area if they are unwell or have a contagious illness.
- Food, drink, chewing gum, and sharp objects are not permitted inside the soft play area.
- Jewellery, badges, or items that may cause injury should be removed before playing.
- The company reserves the right to refuse entry to the soft play area if it is at safe capacity.

### **Behaviour rules**

- Running, pushing, climbing on external netting, or rough play is not permitted.
- Slides must be used feet first.
- Toys or balls must not be thrown outside designated areas.
- Adults must ensure children play safely and considerately towards others.

### **Liability and responsibility**

- Children use the soft play area at their own risk under adult supervision.
- The supervising adult is responsible for the behaviour and safety of the child or children in their care.
- The company accepts no responsibility for accidents resulting from misuse of equipment or lack of supervision.
- The company accepts no responsibility for lost, stolen, or damaged belongings.

### **Operational rights**

- The company reserves the right to refuse admission or remove participants for unsafe behaviour.
- The company may close the soft play area without notice for cleaning, maintenance, or safety reasons.
- Terms and conditions may be updated at any time.