

Discobowl website terms of use and privacy content

### **Website terms of use**

These terms apply to all users of the Discobowl website. By accessing or using the website, you agree to be bound by these terms.

The website is operated by Disco Bowl Ltd. The company reserves the right to amend website content, services, and these terms at any time without prior notice. Continued use of the website constitutes acceptance of any updates.

The company does not guarantee that website content is accurate, complete, or up to date at all times. The website may be unavailable temporarily for maintenance or operational reasons.

### **Online booking terms**

A contract is formed once payment has been successfully processed and a booking confirmation has been issued.

All prices shown during the booking process are in pounds sterling and include VAT unless stated otherwise. Payment is taken at the time of booking using the card details provided.

Customers must ensure booking details are correct before confirming the transaction. In some circumstances, the cardholder may be required to attend the venue with the payment card used for verification purposes.

If the company is unable to fulfil a confirmed booking, a refund will be issued.

### **Privacy notice**

Disco Bowl Ltd is committed to protecting personal data and handling it responsibly in line with UK data protection law.

Disco Bowl Ltd is registered with the Information Commissioner's Office (ICO). Details of this registration can be provided on request.

If you have any questions about how your personal data is used, you can contact the company using the contact details provided on the website.

Personal information provided through the website, including booking details and contact information, is used to:

- process bookings
- provide customer service
- administer business operations
- comply with legal obligations

- legitimate business interests, such as improving services
- legal obligations, including financial record keeping

Customer information will not be sold to third parties.

Information may be shared with trusted service providers where necessary to deliver services, such as:

- payment processors
- booking system providers
- IT service providers

Information may also be disclosed where required by law or legal process.

Personal data is only retained for as long as necessary for business, legal, and accounting purposes.

Under UK data protection law, you have the right to:

- request access to your personal data
- request correction of inaccurate data
- request erasure of data where appropriate
- object to certain processing
- lodge a complaint with the Information Commissioner's Office

The ICO can be contacted at [www.ico.org.uk](http://www.ico.org.uk).

### **Cookie notice**

The website may use cookies to improve user experience, monitor website performance, and support booking functionality. Users may control cookie settings through their browser preferences. Continued use of the website indicates acceptance of cookie use.

### **Payment security statement**

Reasonable steps are taken to protect payment and personal data submitted through the website. Payment transactions are processed using secure systems provided by third party payment providers.

While appropriate safeguards are in place, transmission of information over the internet cannot be guaranteed to be completely secure.

### **Third party links**

The website may contain links to third party websites for convenience. Disco Bowl Ltd does not accept responsibility for the content, accuracy, or security of third party websites.

### **Intellectual property**

All website content, including text, images, branding, and logos, remains the property of Disco Bowl Ltd or its licensors. Content must not be copied, reproduced, or used without permission.

### **Governing law**

These terms and the use of the website are governed by English law. Any disputes will be subject to the jurisdiction of the courts of England and Wales.